EMPLOYMENT • BUSINESS • BASIC NEEDS

# RESOURCE DIRECTORY

Official starting points and follow-up tools

## FIVE PILLARS / FIVE PRACTICAL PATHWAYS

**01 PREPARE**

**02 OWN**

**03 CONNECT**

**04 SUPPORT**

**05 PRESERVE**

A practical guide to turning ideas into measurable action.

COMMUNITY RESOURCE DIRECTORY

# Find the right starting point

Use this directory to identify a trusted first contact. It is not a promise of eligibility, funding, or available appointments. Verify current hours and requirements directly with each provider.

## How to use this directory

1. Identify your specific need. 2. Choose a relevant official source. 3. Confirm your county, eligibility and documents. 4. Record the contact and follow-up date.

## West Tennessee starting points

Tennessee SBDC lists centers in Jackson, Dyersburg, Martin, and Memphis. American Job Centers serve all Tennessee counties. Use the official location finders for current locations and services.

## Official resource links

### Jobs4TN — Employment and skills

Job search, resume tools, training information

Coverage: Statewide

https://www.tn.gov/jobs4tn

### American Job Centers — Employment and skills

In-person job search, workshops, referrals

Coverage: All 95 Tennessee counties

https://www.tn.gov/workforce/jobs-and-education/job-search1/find-local-american-job-center.html

### Tennessee SBDC — Small business

Business counseling and training; appointments

Coverage: Jackson, Dyersburg, Martin, Memphis and statewide

https://tsbdc.org/centers

### Tennessee SmartStart — Small business

Business startup guidance and community programs

Coverage: Tennessee

https://www.tn.gov/ecd/small-business/bero/smartstart-communities.html

## Tennessee 211 — Basic needs

Referrals for food, housing, utilities, health and other services

Coverage: Tennessee; call 211

https://www.uwtn.org/tn-211

## Tennessee Higher Education Commission — Education

State higher education and financial aid information

Coverage: Tennessee

https://www.tn.gov/thec.html

## Tennessee Attorney General — Consumer protection

Consumer resources and complaint information

Coverage: Tennessee

https://www.tn.gov/attorneygeneral/working-for-tennessee/consumer-affairs.html

## Ready.gov — Emergency preparedness

Household emergency planning and checklists

Coverage: Nationwide

https://www.ready.gov/plan

## Tennessee Secretary of State — Business registration

Business filing information and entity records

Coverage: Tennessee

https://sos.tn.gov/businesses

## U.S. Small Business Administration — Federal small business

Business planning, local assistance and lending education

Coverage: Nationwide

https://www.sba.gov/local-assistance

# Resource contact and follow-up log

## Record each referral

Need and county / ZIP code:

_____

Agency or program and website:

_____

Date contacted / contact method:

_____

Eligibility, documents, or fees to confirm:

_____

Next step and deadline:

_____

## Safety note

Use official websites or trusted referrals. Do not send sensitive personal information through an unverified link. For immediate emergencies, contact local emergency services.

Sources reviewed November 2026. Programs and contact details can change.